

NOTICE.

ELIAS MOTSOLEDI
LOCAL MUNICIPALITY

SUM
SPECTRUM UTILITY MANAGEMENT

ISO ISO
9001 : 2015 27001 : 2018

PREPAID ELECTRICITY CUSTOMERS

TID ROLL-OUT PROCESS

PROJECT COMMENCEMENT DATE:

25 June 2024 until 24 November 2024



HOW TO ENTER THE 3 TOKENS RECEIVED

1

Enter the 20 digits on token 1

2

Enter the 20 digits on token 2

3

Enter the 20 digits on the
TEST token

*1KW/h Electricity **Free***

All Three tokens must be loaded into your prepaid meter in the sequence specified, **BEFORE** entering the newly bought token!

Due to essential technological advancements in prepaid meter systems globally, it is imperative that all existing prepaid meters undergo a mandatory reset. Consequently, as a valued customer, you will receive three tokens upon your initial purchase commencing on 25 June 2024. These tokens shall be disbursed to you upon your purchase, whether conducted online, at your local municipality, or through an authorized third-party vendor.

IMPORTANT NOTICE:

Kindly be advised to load all tokens acquired prior to 25 June 2024, before proceeding with the loading of the three TID Tokens. Furthermore, it is essential to emphasize that this Key Change will not impact the existing credit balance on your meter.

For further information, please contact SUM Call Centre on 072 448 6211 or support@sutility.co.za

Alternatively, contact the Municipality on 013 262 3056 Extension : 1006, 1004, 1015 & 1014, Standby Number : 082 495 1941